U.S. APPLICATION NO. 10/044,218

Title: WIRELESS GAMING

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ENVIRONMENT

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PENDING CLAIMS:

1. A hand-held device for providing a game service in a game playing area comprising;

a wire-less communication interface;

a display screen;

a microprocessor;

wherein the microprocessor receives game service transaction information from an input mechanism and sends game service transaction information to an output mechanism using the wire-less communication interface and generates one or more game service interfaces on the display screen for providing a game service transaction that enables the game service.

2. The hand-held device of claim 1, further comprising:

a memory storing the game service transaction information from one or more game service transactions.

- 3. The hand-held device of claim 2, wherein the memory is removable from the hand-held device.
- 4. The hand-held device of claim 1, wherein the display screen is a touch screen.
- 5. The hand-held device of claim 1, wherein the wire-less communication interface is a spread spectrum or an infra-red communication interface.

- 6. The hand-held device of claim 1, wherein the input mechanism is a card reader, a bar-code reader, a gaming machine, a transaction server, a storage device, a key board, a touch screen, a microphone or a personal digital assistant.
- 7. The hand-held device of claim 1, wherein the output mechanism is a card reader, a printer, a transaction server, a gaming machine, a personal digital assistant or a storage device.
- 8. The hand-held device of claim 1, wherein the game service is a ticket validation, a prize service, a food service, an accommodation service, or a gaming operations service.
- 9. The hand-held device of claim 1, wherein the game service is EZ pay ticket validation.
- 10. The hand-held device of claim 1, wherein the game service interface is a registration interface, a transaction reconciliation interface, a prize validation interface, a ticket validation interface, a food service interface, an accommodation service interface, a gaming operation interface, a login interface, voice interface, or an input/output interface.
- 11. The hand-held device of claim 1, wherein the game service interface is an EZ pay ticket validation interface.
- 12. The hand-held device of claim 1, wherein the game service transaction is a ticket validation request, a ticket validation reply, operator information, a prize validation request, a prize validation reply, a food service request, a food service reply, an accommodation request, an accommodation reply, a maintenance request, a maintenance reply, a print request, a print reply, or a transaction confirmation.
- 13. The hand-held device of claim 1, wherein the game service transaction is an EZ pay ticket validation request or an EZ pay ticket validation reply.

- 14. The hand-held device of claim 1, wherein the game service transaction information is player tracking information, a bar code for an award, a bar code for a prize, a bar code for a food service, and a bar code for a accommodation service or a EZ pay ticket bar code.
- 15. The hand-held device of claim 1, wherein the game playing area is a casino, a restaurant, a hotel, a bar, or a store.
- 16. A method for providing a game service in a game playing area using a hand-held device, the method comprising:

contacting a game player in the game playing area;
selecting a game service interface on the hand-held device;
inputting game service transaction information;
validating the game service transaction information; and
providing a game service wherein the game service is comprised of one or more
game service transactions.

- 17. The method of claim 16, further comprising: prior to contacting the game player, assigning a hand-held device to a game service representative.
- 18. The method of claim 16, further comprising: generating a receipt for the game service transaction.
- 19. The method of claim 16, further comprising: unassigning the hand-held device to a game service representative.
- 20. The method of claim 16, further comprising:
 reconciling a transaction history stored on a memory on the hand-held device.

- 21. The method of claim 16, wherein the game service interface is a registration interface, a transaction reconciliation interface, a prize validation interface, a ticket validation interface, a food service interface, an accommodation service interface, a gaming operation interface, a login interface, voice interface, or an input/output interface.
- 22. The method of claim 16, wherein the game service transaction is a ticket validation request, a ticket validation reply, player tracking information, operator information, a prize validation request, a prize validation reply, a food service request, a food service reply, an accommodation request, an accommodation reply, a maintenance reply, a print reply, or a transaction confirmation.
- 23. The method of claim 16, wherein the game service transaction information is player tracking information, a bar code for an award, a bar code for a prize, a bar code for a food service, a bar code for an EZ pay ticket and a bar code for a accommodation service.
- 24. The method of claim 16, wherein game service transaction information is input from a card reader, a bar-code reader, a gaming machine, a transaction server, a storage device, a key board, a touch screen, a microphone or a personal digital assistant.

25. The method of claim 16, further comprising:

outputting the game service transaction information to an output mechanism including a printer, a personal digital assistant, a smart card, a transaction server, a gaming machine, or a storage device.